

# IT Skills Assessment Workshop using the SFIA Framework

Workshop Course 3931 • 1 Day



## You Will Learn How To:

- Improve IT performance through a better alignment of staff skills
- Plan a practical approach to utilising SFIA within your organisation
- Categorise the job roles and skills of your staff
- Identify skill deficiencies within your organisation
- Align IT and HR functions within your organisation



## Workshop Activities Include:

- Defining boundaries for your SFIA activities
- Identifying and mapping IT job roles and levels
- Creating an approach to identify skill gaps
- Tailoring templates to suit your organisation

**About This Course:** This course is exclusively for private team training at your preferred location, and builds on the knowledge gained from Course 3930: Defining IT Skills, Roles and Responsibilities using the SFIA Framework. In this highly interactive workshop, you will receive guidance from a certified SFIA instructor as you apply the SFIA Framework directly to your organisation's environment.

## Course Content

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### Defining SFIA Activities

- Reviewing your current skills inventory
- Setting boundaries for the assessment
- Determining the assessment activities

### Mapping IT Job Roles and Levels

- Prototyping the SFIA approach for identifying staff job roles and levels
- Demonstrating how to map SFIA skills to job roles

### Identifying Skill Gaps

- Piloting the approach for identifying staff skill gaps
- Pinpointing potential solutions to the skill gaps

### Tailoring Your Approach

- Adapting standard templates
- Aligning generic processes to your organisation

## About SFIA

SFIA (Skills Framework for the Information Age) is an internationally recognised open source IT skills framework to manage the IT Skills of your workforce to meet your business requirements.

SFIA defines 96 professional IT job skills to seven levels of responsibility, from junior first post to senior CIO. Based on the practical experiences of thousands of contributors for over a decade, SFIA offers pragmatic IT skills management in a language easily understood by IT, HR and L&D functions. SFIA is an effective method for updating your organisation's job roles and competencies.



Learning Tree is an Accredited SFIA Partner and can provide certified

SFIA instruction (Course 3930) and coaching as well as this more advanced implementation course.

“ Learning Tree's degree of professionalism sets them apart from other training companies. I've brought a number of Learning Tree courses to my location and the investment has definitely been worth it. ”

— D. Ridley, General Manager,  
Technical Services  
Samsung

Learn How SFIA  
Can Help You



Define IT Skills,  
Roles & Responsibilities  
with Course 3930

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